

## Grocery Shopping during the COVID-19 Crisis

The following guidelines *must be followed*:

- If you are 60+, we cannot allow you to enter a grocery store on a member's behalf
- At the member's home, please maintain a distance of at least 6 feet between yourself and the member.
- If you must enter the home, please do so for a maximum of 10 minutes. It is recommended that you do not enter the member's home.
- Wash your hands or use hand sanitizer before shopping, after shopping, and before dropping items off.

### Frequently Asked Questions:

#### **1. How do I go about getting the member's shopping list?**

You can either call and get that over the phone, or pick it up before you head to the grocery store. Please review the list item by item with the member and find out their priorities about sales, prices, and brands. Also ask what you should do if the store is out of certain items or is limiting the number of items you are allowed to purchase.

#### **2. Does shopping need to be done in person?**

That's up to you and the member! You can shop in person, or place an online order for delivery or curbside pickup.

#### **3. How does payment work?**

We leave that to you and the member to coordinate. You can either pick up payment from the member ahead of time and then return change to them, or they can reimburse you when you deliver with cash or check. We recommend that you do not handle cash, if possible. If you place an online order for delivery, you can ask the member to mail you a check. \*\*If you have having trouble getting payment, please let the Village office know. We will reimburse you and collect payment from the member.

#### **4. Where should I leave the groceries?**

We recommend that you leave the groceries at the door. If you must enter the home (because the member is not capable of carrying the groceries in), please do so for a maximum of 10 minutes.